

# ONBOARDING DECK



# About Call2Recycle Canada

**Call2Recycle is Canada's leading organization for battery collection and recycling**, fulfilling product stewardship obligations on behalf of over **400 members**, including producers of single-use and rechargeable batteries. Not-For-Profit

**Provincially approved consumer battery collection and recycling program** for British Columbia, Alberta, Saskatchewan, Manitoba, Quebec, Nova Scotia, Prince Edward Island, Yukon, New Brunswick (Jan 1 2026), and operates as a registered Producer Responsibility Organization (PRO) in Ontario according to the Ontario Batteries Regulation.





**Call2Recycle accepts household batteries** (weighing up to 5 kg) for recycling

Since its inception in 1997, **Call2Recycle has diverted more than 60 million kilograms of batteries from Canadian landfills**. This reputation for excellence has enabled Call2Recycle to maintain trusted, long-term relationships with stakeholders and a network of more than **15,000 participating collection** locations across Canada, including at leading retailers and municipal facilities.

# ISO Standards

In addition to our ISO Standards, Call2Recycle Canada is also **R2v3 Certified**

Global Certification: Maintains highest standards of safety, compliance and performance

- ISO 9001 – Quality 
- ISO 14001 – Environmental 
- ISO 45001 – Occupational, Health & Safety 
- ISO 27001 – Information Security 



# Consumer Battery Program – Stand-Alone and Replacement Household Dry-Cell Batteries Weighing <5Kg

## Rechargeable Batteries



(SSLA/Pb)  
Small Sealed  
Lead Acid

(Ni-MH)  
Nickel Metal  
Hydride

(Ni-Zn)  
Nickel Zinc



(Li-Ion)  
Lithium Ion

(Ni-Cd)  
Nickel Cadmium

## Single-Use Batteries



Single Use  
Alkaline

Single-Use Batteries  
also include:

- Silver oxide
- Zinc-air
- Zinc-carbon



Single Use  
Lithium Primary

# Battery Collection Boxes: Safe and Convenient for Consumer-Facing Collection Partners

- Best suited for sites collecting a moderate volume of batteries.
- Feature flame-retardant liners for safe management and transport.
- Certain batteries can be separated and placed in bags to ensure safe transport.
- Easy to set up, easy to return, and require minimal staff resources to manage.
- Batteries are sealed and shipped in collection boxes.



# How the Call2Recycle Battery Collection Program Works

- Upon registration, you will receive a minimum of two boxes, one for immediate use and one to store for future use.
- Box has special Transport Canada shipping permits and can hold up to 25 kg of batteries.
- Pre-paid Purolator or Loomis shipping slips are included with each box delivery to facilitate maintenance staff's coordination of box pick-ups.
- Auto-replenishment orders of collection boxes sent to sites upon receiving the full boxes.
- **COST IS FREE**

*Call2Recycle box  
with flame-retardant  
liner and packing  
bags*



# Box Program Made Easy

## BOX ASSEMBLY & SHIPPING INSTRUCTIONS

Call2Recycle recommends shipping the box when it is full (up to 25 kg) or within one year of the accumulation start date.

### BUILD THE BOX



**1. UNPACK AND OPEN THE BOX**  
Remove shrink wrap. Carefully, open the box by lifting the top flap and front flap of the outer box to reveal the inner box. Do not remove or damage the flame-retardant liner.



**2. REMOVE INNER BOX**  
Remove the inner box and store for later use.



**3. BASE ASSEMBLY**  
Rotate the front flap of the box and insert tabs into the slots on each side wall of the box.



**4. HEADER ASSEMBLY**  
Bring the top flap towards you. Then fold the large side wings inward and secure in place with the tabs.

### COLLECT BATTERIES



**5. DISPLAY**  
Box assembly is complete! Write the accumulation start date on the back of the box and place it in an accessible location to begin collecting batteries.



**6. PROTECT TERMINALS**  
Protect battery terminals by individually bagging or taping lithium-ion, NiMH, button cells, and alkaline batteries over 12V. For more details see the back of this document.



**7. SEAL IT**  
If you are using a Call2Recycle bag, peel away backing from adhesive and seal by folding flap over. If you are using another type of clear bag, make sure the opening is closed.



**8. DROP IT**  
Deposit sealed bag with batteries into the box.

### RETURN THE FULL BOX



**9. PREPARE TO SHIP**  
When maximum capacity (25 kg) is reached, or one year of accumulation has passed, release the header tabs, fold down and insert the side flaps to close the box.



**10. SECURE AND SHIP**  
Use packing tape to seal the box. Do NOT cover the return label. The pre-paid, pre-addressed return shipping label displays your assigned carrier. Schedule pick up with the assigned carrier.

**FOR PURVISOR:**  
Call 1 888 744-7123 to schedule a pick-up.

**FOR LOOMIS:**  
Call 1 888 462-1044 or email [COR@Loomis-Express.com](mailto:COR@Loomis-Express.com) to schedule a pick-up.



# Box Program Made Easy: Once Your Box Is Full – Return The Full Box

## RETURN THE FULL BOX



### 17. PREPARE TO SHIP

When maximum capacity (25 kg) is reached, or one year of accumulation has passed, release the header tabs, fold down and insert the side flaps to close the box.



### 18. SECURE AND SHIP

Use packing tape to seal the box. Do NOT cover the return label. The pre-paid, pre-addressed return shipping label displays your assigned carrier. Schedule pick up with the assigned carrier.

### FOR PUROLATOR:

Call 1 888 744-7123  
to schedule a pick-up.

### FOR LOOMIS:

Call 1 855 452-1044 or email  
C2R@Loomis-Express.com to  
schedule a pick-up.



# Smart Containers: Public facing collections

Making responsible and safe battery disposal more accessible and convenient for Canadians nationwide.



27" Height X 41" Circumference



Reduces time and effort required by collection sites through an automatic fill-level indicator to inform when container is full.



Enhanced safety through innovative temperature sensor.



Increased collection reporting through data transfer via built-in SIM card.



Expand consumer awareness of battery collection and recycling through user-friendly design.

# Fire Services: Battery Safety Awareness Campaign



# Thank You!

---

